Lessons Learned in Communication and Delegation

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Lessons Learned

During our team assignment, I had a thought run through my mind, about how these Project Management classes would have been useful to me when I had my own business. They have shown me that almost everyone has some experience doing projects. We are being taught to focus and use the many tools that are available to be more effective and productive while using them.

I just found that while doing anything, from cleaning out a garage or preparing your family to move from one home to another classifies as a project. While we are learning to broaden our minds in this training it is interesting to me that we already have some experience with managing projects, we just need to be better at managing them by using the various tools from this curriculum.

Our group was assigned to do a hotel eco-friendly question, a complete landscape design and installation plan was requested by the client. (Gray, 2014) This seemed simple enough, but when I started to really think about what was involved in this strategic, operational, or compliant project, it seemed as if I have done a lot of this before. I believe I can do this, and do this well, I though.

Years ago, when I owned my landscape design and installation business, I did very good work, I believed I should have had less problems and more profit. I did everything well, or so I thought. Sometimes I wonder if Project Management skills was what I was missing from my skills, knowing how to manage projects like we are being taught in this curriculum. I closed the business down with an A+ Better Business Bureau rating, because there was not enough work to sustain the business.

If I was to do the business again now, I would do things a lot different, I would use many ideas that I have been taught in these classes and communicate better with my clients. I would communicate what I wanted completed to employees and delegate more responsibility to a team leader and spend more time doing the business, instead of being the team leader as well as everything else at the same time. My strategy would be to make better operational changes within my own business, Change from a Vertical Management Organization to a Weak Matrix or Balanced Matrix Organization (depending on the project), so I could do a better job at running the business. (Gray, 2014)

Reference:

Gray, E. W. (2014). Project Management: The Managerial Process (Sixth ed.). New York, NY,

USA: McGraw-Hill Education.