Closing Process Group Artifacts

4.6 Closing Project or Phase

4.6.1 Organizational Process Assets (Inputs)

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By: Matthew Holtan

4.6.1 Organizational Process Assets (Inputs): PMI (2013) states historical information and lessons learned knowledge can be used on properly closing current projects. This was an assignment taken from PMGT 612 on the value of lessons learned and how project teams can use them especially on closing a project or phases. These lessons learned can be used as an input for the Closing Project process.

- Lessons Learned:

 Project closure and drafting into final report of project summarizes performance and provides useful information for continuous improvement. Reports include executive summary, review and analysis, recommendations, and lessons learned (Larson and Gray, 2014). Lessons Learned, the most valuable contribution of the closure process. Lessons learned should address what worked throughout the project, but more importantly what did not and where future projects can avoid potential pitfalls.

 In retrospect, this project unveiled many areas that could be potentially overlooked while working in different areas. I liked the topic pertaining to ethnocentrism. This is the tendency to be "culturally centered". I know I am guilty of falling into this mind set. I assume the way I do things, or the way my organization conducts business, is the only way it can be done. Furthermore, if a culture does things astray from my way, it is viewed as unprofessional. Another example of this would be how close people stand to each other or how much eye contact to use. These are things that I would overlook when working in different countries. I have not done any business yet internationally, but this class has shed light on certain items on what is appropriate. The 'American' way is not the only way nor the best way, all the time.

I really learned a lot working with my team mates and working on my area of the group project. It forced me to get into to the PMBOK and really start to review the processes. I found myself reading up on almost all of the processes. I also dove further into articles on PMI.org when certain deliverables or processes did not make sense.

I also really enjoyed reading all the different posts in the cross-talk. I liked reading different perspectives and experiences pertaining to foreign cultures. One in particular was on cultural shock. I know for me, I experience that when I am living in my ego and I have the 'blinders' on. I guess the moral of the story is to be open to everything and stop taking myself and the way I do business so seriously.

Reference List

Larson, E.W and Gray, C.F (2014) Project Management, The Managerial Process, (6th ed) McGraw-Hill Education, 2 Penn Plaza, New York, NY